

## **RETAIL CUSTOMER REFUNDS, RETURNS AND REPLACEMENT POLICY**

### **30 day - 100% RETAIL CUSTOMER SATISFACTION GUARANTEE**

We are so confident about our products that we offer first-time customers a 100% refund on their purchase if requested don't see the benefits.

Just send us the request for refund and the single empty bottle along with any other products to return and we will provide the refund.

Allowable products to be returned:

- a. A single opened or even a single consumed product bottle.
- b. Unopened and/or sealed products that are resalable.
- c. For multiple products purchased, return of all products is permitted allowing only one bottle was consumed and the rest are sealed and resalable.

Individuals, who purchase from the Retail Reseller Website will need to fill out the Refund Request Form and return it along with the original product packaging, invoice, or paid receipt to be eligible for a refund. Customers have 30 days from the date of purchase to initiate the request. A formal email request to [customerservice@foreverhealthyproducts.com](mailto:customerservice@foreverhealthyproducts.com) within the 30 day period is an acceptable way to initiate the refund request as well.

### **DAMAGED PRODUCTS ON RECEIPT OF SHIPPING**

You may return products that are damaged upon receipt from the shipping company or carrier who delivered the goods.

Customers should notify Forever Healthy within 24 hours of receipt of the product. Damaged goods are generally replaced and reshipped at no cost; however you must return the damaged products to our offices in order to receive a replacement item.

### **SHIPPING**

Customers will be responsible for paying shipping costs when returning a damaged item. FHP also suggests the customer purchases insurance and obtain delivery confirmation when shipping product back to the company.

### **Contact Us**

If you have any questions on how to return your product to us, contact us through Customer Service.

EMAIL: [customerservice@foreverhealthyproducts.com](mailto:customerservice@foreverhealthyproducts.com)

#### **USA REFUNDS, RETURNS AND REPLACEMENTS**

Forever Healthy, LLC.  
6280 S. Valley View Blvd, Suite 300  
Las Vegas, NV 89118  
Phone (702)342-9777

#### **PHILIPPINE REFUNDS**

Corporate Galleria Center, Room 1506  
Edsa Corner of Ortigas Ave, Ortigas,  
Pasig Philippines 1100  
02) 654-4038 or (02) 632-0054

**Forever Healthy Customer Refund and Return Policy Revised 11-07-19**